

Casa Mantana Bonaire is responsible for processing any personal information as described in this privacy policy.

We respect the privacy of visitors to the website and ensure that the personal information you provide is treated confidentially. Processing of personal data is done in a manner that is in accordance with the requirements set by the BES Personal Data Protection Act. We also respect the new law on privacy for children.

#### Contact details:

Casa Mantana Bonaire Kaya Finlandia 10A Kralendijk Bonaire CN

### Use of personal details:

We will use your following Personal details because you are making use of our services and/or because you have submitted them to us:

- First & Last name
- Phone number
- Email address
- Correspondence address provided during the Freetobook tool

### Intention to use your personal details:

Casa Mantana Bonaire will use your personal details for the following purposes:

- Managing your reservation and subsequent payment
- Sending you booking information, confirmations, invoices and updates.
- Send you our newsletter for which you will automatically be subscribed when you make a
  reservation with us. You can always manually unsubscribe for this newsletter.

# Special and/or sensitive personal details that we use:

Our website is build on the **Weebly.com** platform, whose server is used to save your personal data and who acts as a data-processor. We have no influence on their privacy policy, which can be reviewed here https://www.weebly.com/privacy

Our booking system is managed by the external site **Freetobook**. In order to make a reservation through that system they will collect your personal information and store on their server. We have no influence on their privacy & cookie terms & conditions. You can review their policy during the booking process in the bottom right corner.

Click behavior and visit data General visitor data is recorded on the website. In this context, in particular the IP address of your computer, the possible user name, the time of retrieval and data sent by a visitor's browser can be registered and used for statistical analyzes of visit and click behavior on the website. We also optimize the functioning of the website. We try to anonymize these data as much as possible. This information is not provided to third parties.

#### Google Analytics

We use Google Analytics to keep track of how people have found us and which pages (subjects) are of interest in order to optimize our activities according to the preferences of our website visitors. The information obtained, including the address of your computer (IP address), is transferred to and stored by Google on servers in the United States. Google uses this information to keep track of how our website is used, to be able to provide us with reports about the website and to be able to offer its advertisers information about the effectiveness of their campaigns. Google may provide this information to third parties if Google is legally required to do so, or to the extent that such third parties process the information on Google's behalf. We have no influence on this.

### Facebook and Instagram (social media)

Buttons are active on our website to promote or share pages on social networks such as Facebook and Instagram. These buttons are realized by a code that is supplied by Facebook and Instagram itself. This code places a cookie, among other things. Read the privacy statement of Facebook and Instagram (which can change regularly) to see what they do with your personal data that they process with this code. This also applies to other social media channels.

Our website and/or services don't have the intention to collect any personal details for persons younger than 18 years. Unless they have been granted permission by their parents/guardian. We, as owners of Casa Mantana Bonaire, are not able to check the person's age, hence we will advise parents/guardians to be continuously monitoring children's online activities, in order to avoid that personal details will be collected with parent's/guardian's permission.

Should you feel we have collected personal details from a minor without your permission, please contact us at info@casamantanabonaire.com so we will be able to remove the person's data.

## Length of time to save personal details

Casa Mantana Bonaire does not hold your personal details any longer than strictly necessary to achieve the intentions for the use of your personal data, and as long as you have not unsubscribed yourself from our newsletters.

### Sharing your personal details with third parties

Casa Mantana Bonaire will share your personal details with third parties only if this is absolutely necessary to service your booking requirements and/or if requested by law for any local authorities.

#### Protection of your personal data

At Casa Mantana Bonaire we will take the protection of your personal details very seriously and will take all necessary precautions to avoid loss, uncontrolled access, non-allowed changes and non-requested publicity of your personal data. Should you feel that your information is not secure or you think there is abuse of your personal data coming from our site, then please contact us immediately at info@casamantanabonaire.com

#### Use of cookies

Casa Mantana Bonaire will make use of technical, functional and analytical cookies that will not harm your privacy. A cookie is a small text file that, upon your first visit to our website, will be saved on your computer, tablet or smartphone. The cookies that we use are required for the technical functionality of our website and to make the site more user friendly for you. They will make sure the website functions correctly and will remember your site preferences. Cookies will also allow us to optimize our website. You can disconnect for any cookies by adjusting your internet settings.

We reserve the right to adjust this privacy statement. Changes will be published on this website.